

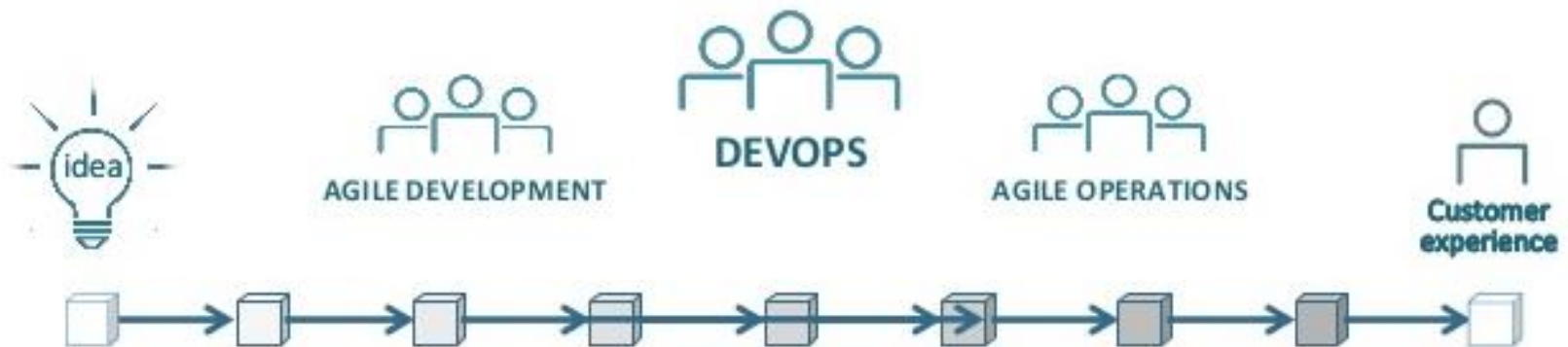
Kanban em equipes de  
infraestrutura com STATIK

# Natalia Manha

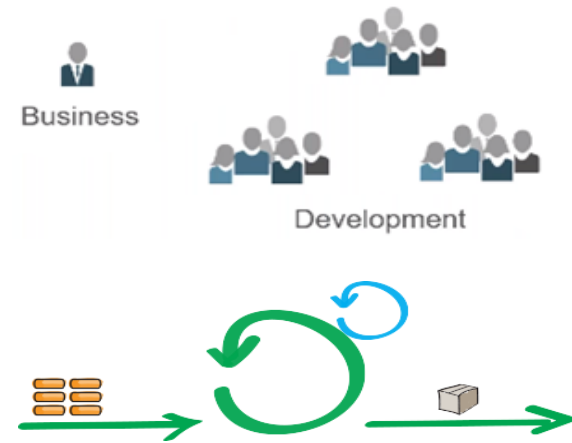
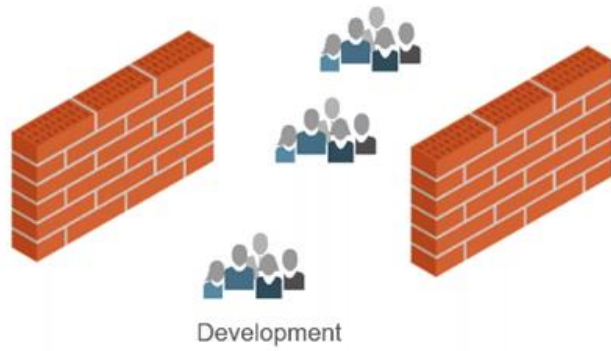


- Agile Coach;
- Lean Coffee Campinas;
- Mestre em sistemas produtivos;
- 11 anos de experiência com Lean.

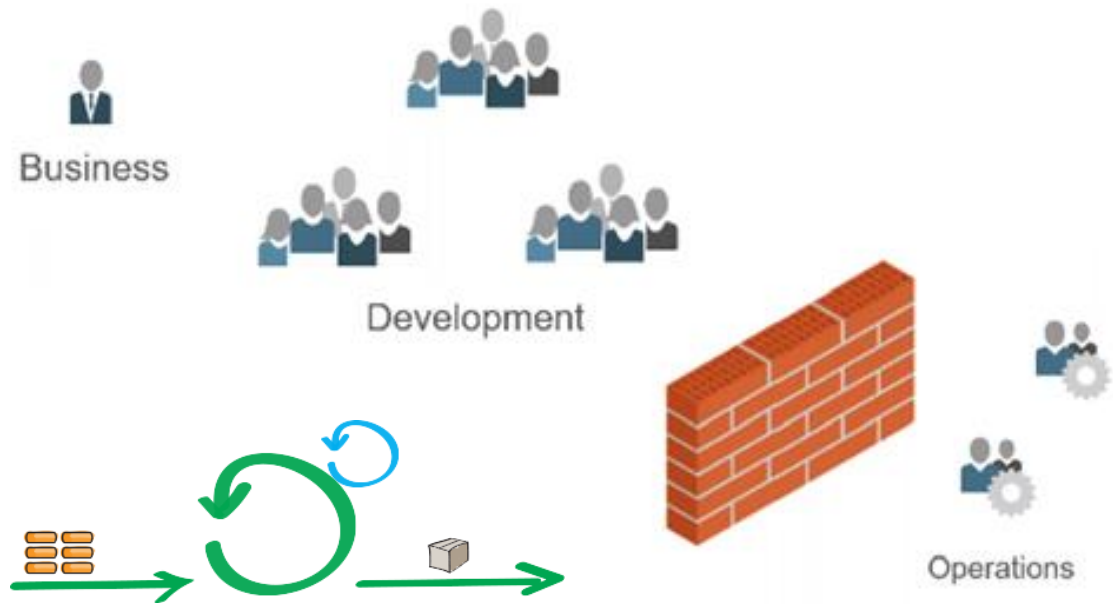
# Por que falar sobre agilidade em infraestrutura?



# Como começa



# Desafios





**WORKED FINE IN  
DEV**

**OPS PROBLEM NOW**



Próximo passo

**Impacto  
operacional**

Por que isso não  
funciona?

Vários motivos!

Normal

Kaikaku

Kaiz





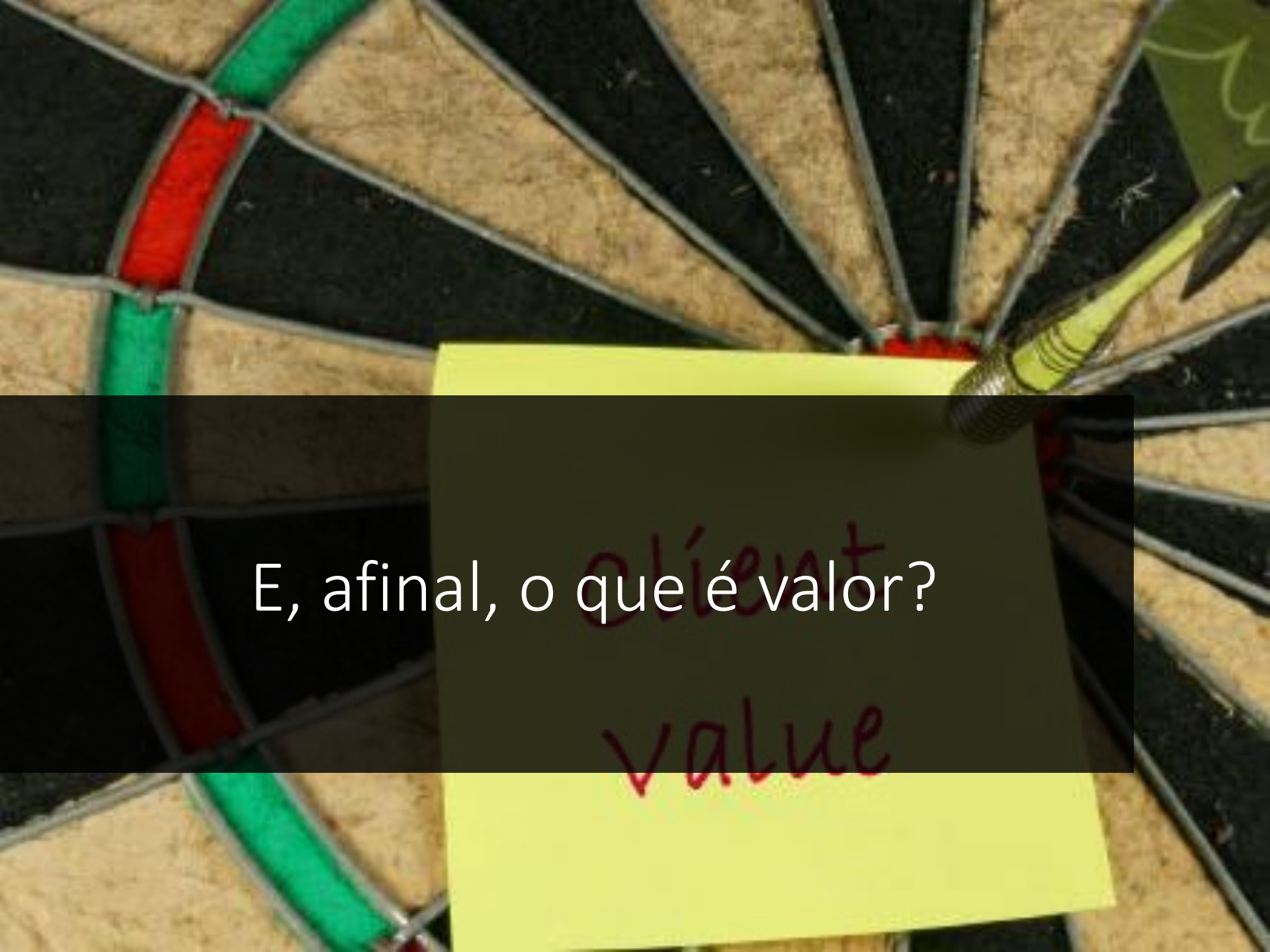
A hand-drawn diagram on a chalkboard. The diagram is enclosed in a rectangular border. It features several circles and arrows. At the top center, there is a circle with a small 'r' above it, from which a long arrow points to the right. Below this, a larger circle is positioned in the center. To its left, another circle is partially visible. To its right, a dashed arrow points to the right. Below the central circle, there is another circle with a long arrow pointing to the right. On the far right, a circle is partially visible with an arrow pointing towards it from the right. The entire diagram is overlaid with a semi-transparent black rectangle containing the text 'Formação de times'.

# Formação de times

A photograph of a person's face, mostly obscured by a thick, chaotic layer of yellow sticky notes. The person's eyes are visible through a gap in the notes. The background is a corkboard covered with more sticky notes, some of which are legible, such as "wetting the bed" and "this whole day".

# Backlog da iteração



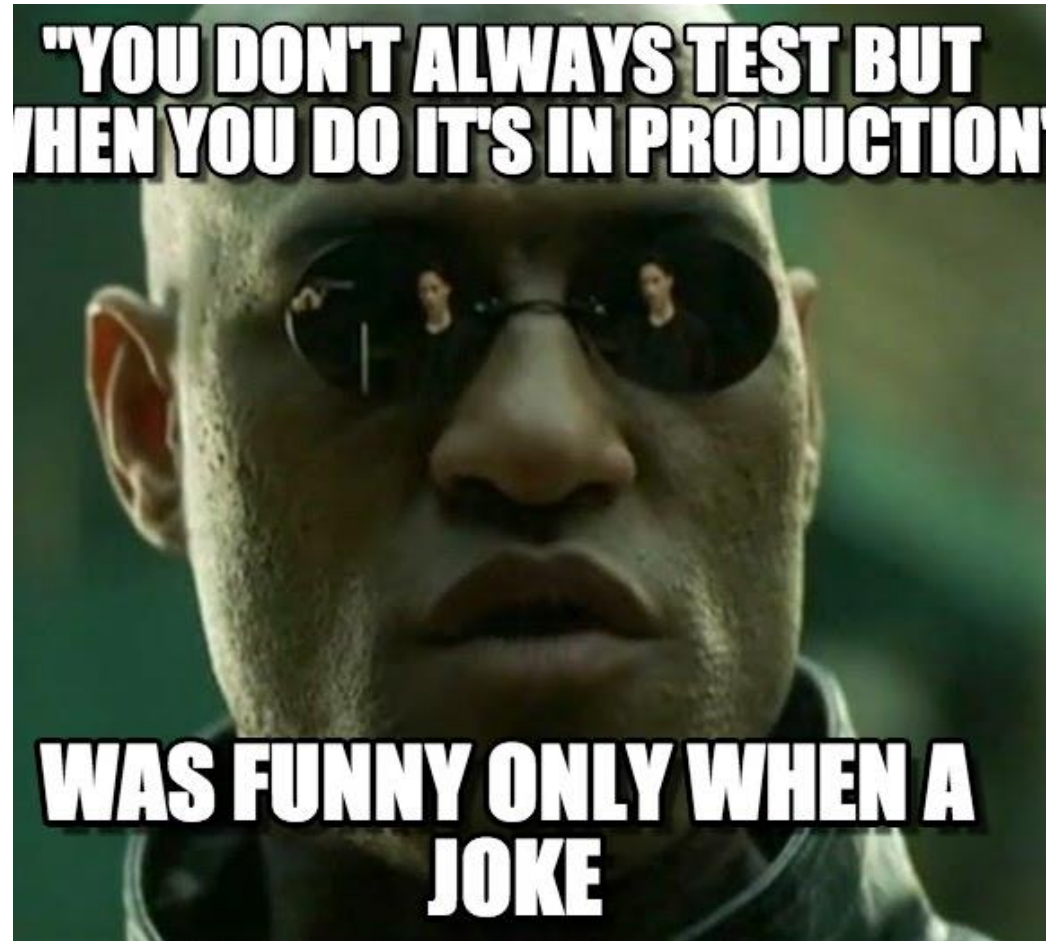
A close-up photograph of a dartboard. The board is made of cork and has several segments in different colors: red, green, and black. A yellow sticky note is attached to the board, and a green pen is resting on it. The text on the sticky note is written in red ink. A semi-transparent dark grey box is overlaid on the sticky note, containing white text.

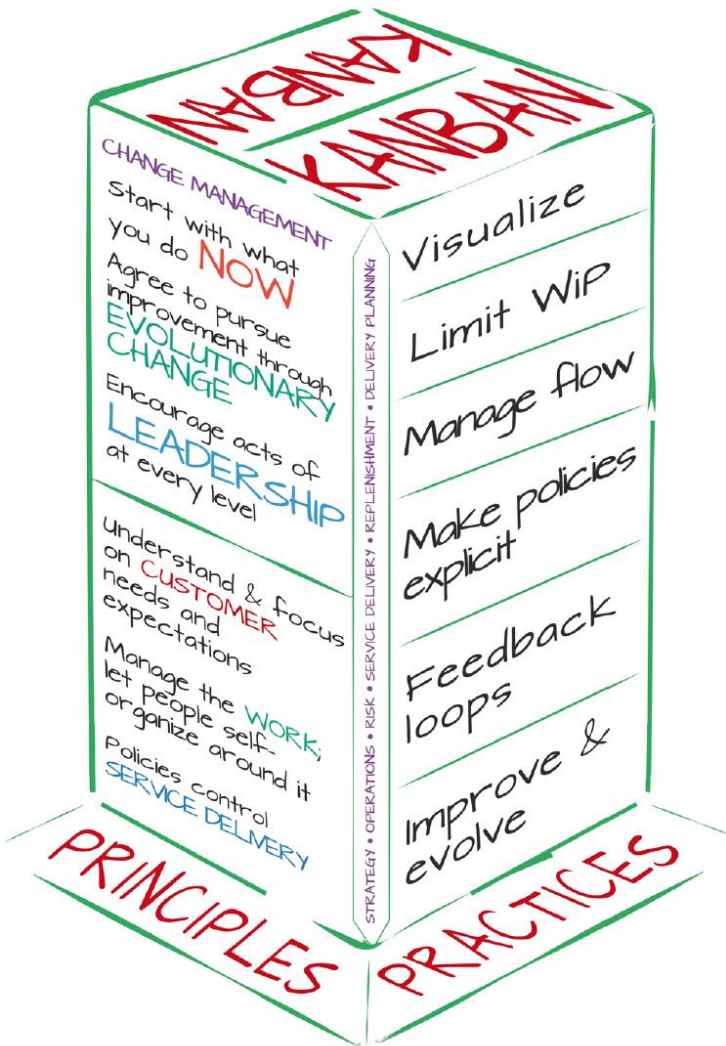
E, afinal, o que é valor?

client  
value

Estabilidade  
e segurança  
mais que  
velocidade  
e inovação

Manifesto da infra?

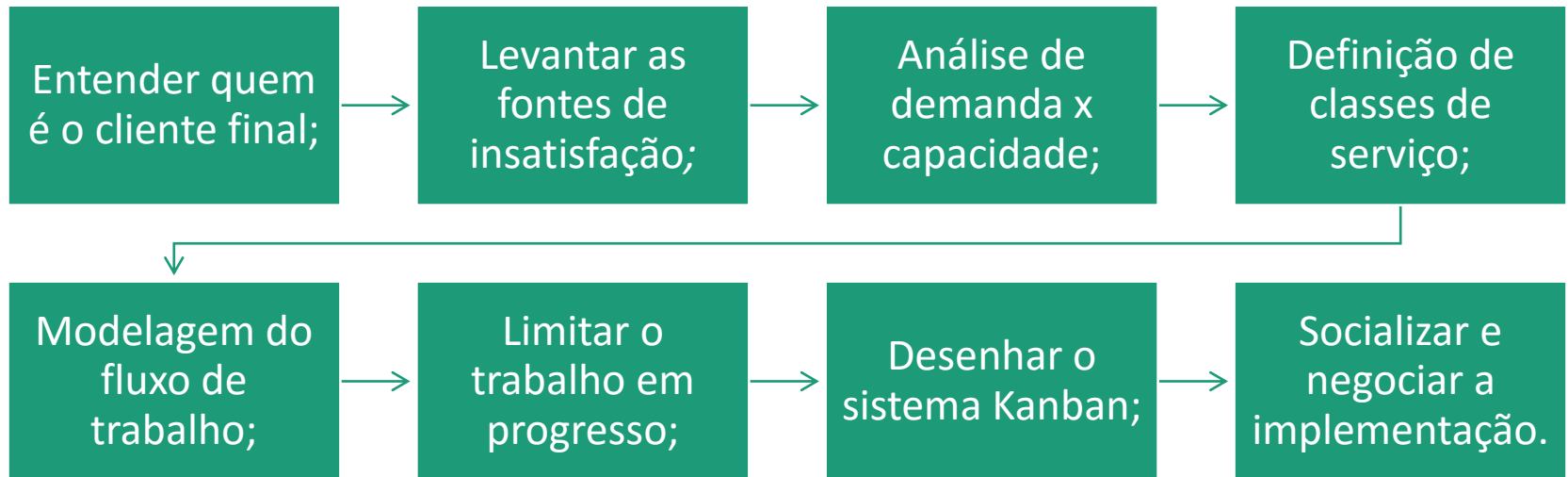




# E aonde entra o Kanban?

- Comece com o que você faz hoje;
- Conheça o seu cliente e o que é sucesso para ele;
- Entenda a cadeia de valor e suas dores antes de partir para qualquer mudança.

# Como? STATIK!



O que é  
sucesso  
para o  
cliente?

WHO'S MY **CLIENT?**

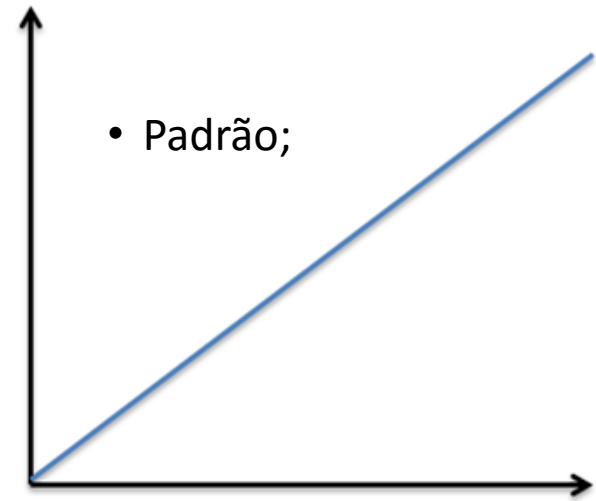
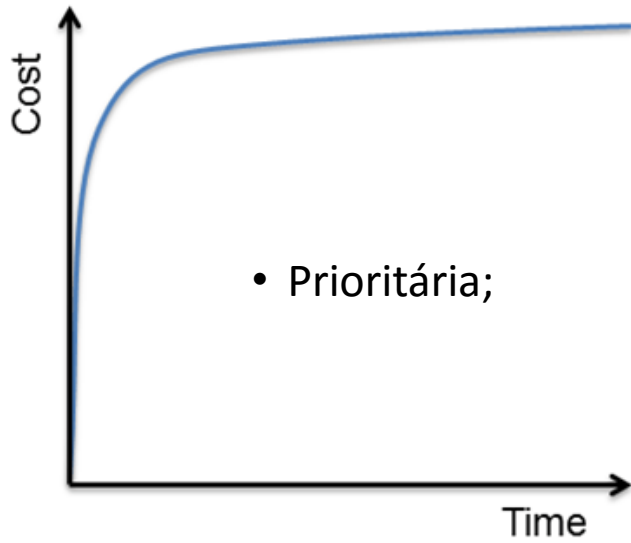
# Análise de demanda x capacidade



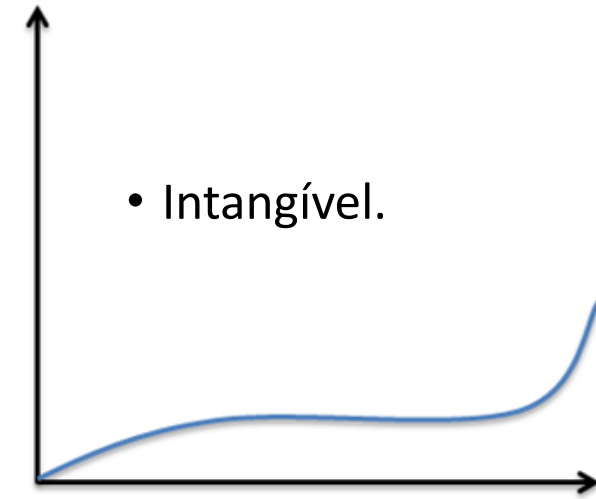
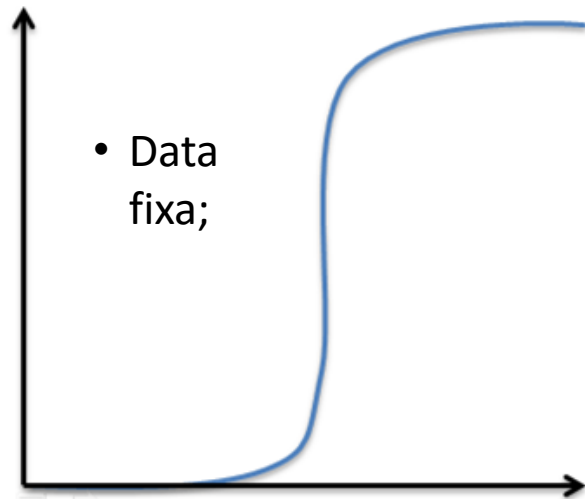
- **4 Qs:**

- Que tipo?
- Quem gera?
- Quanto?
- Qual a frequência?

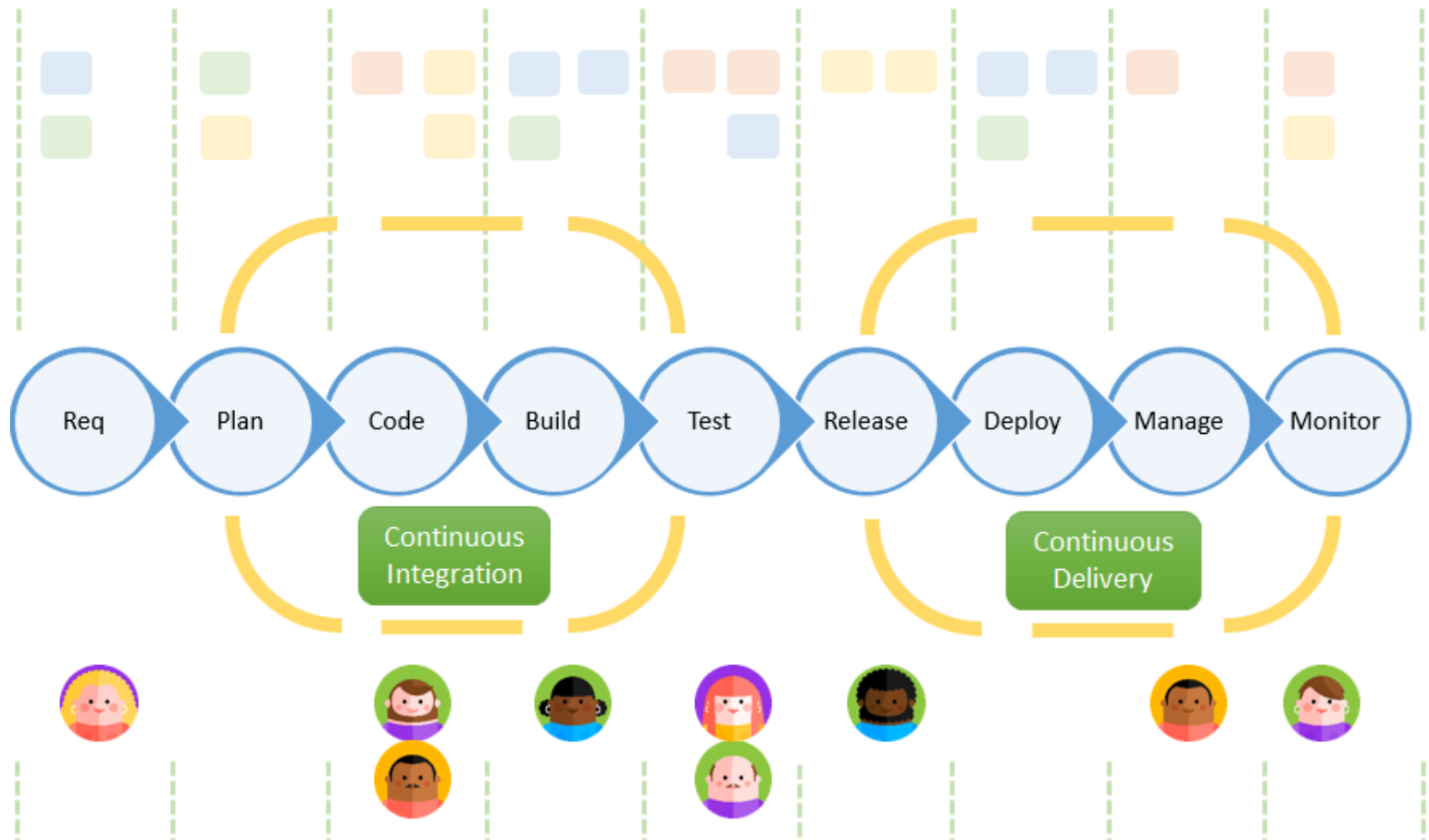




## Classes de serviços



# Mapear o fluxo de trabalho





Limite o  
trabalho  
em  
progresso



Continual improvement  
is an unending journey.

Lloyd Dobyns

 quotezFancy

Obrigada!

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